

How to get your medication

Our thoughts are with everyone affected by Hurricanes Harvey and Irma. We are ready to assist you and make sure you get your medication without delay.

If you need to fill your home delivery or retail pharmacy prescription, and you expect to be at a temporary address, please follow the steps below:

- **For those eligible for a home delivery refill in the next seven days**
Call the number on your member ID card to place your order and provide your temporary address for shipping.
- **For Hassle-Free Fill customers who expect an order to ship within seven days**
You may choose to delay your shipment or have it sent to a different address. Call the number on your member ID card to let us know your preference.
- **For those who fill prescriptions at a retail pharmacy**
Call the number on your member ID card, and we'll help you find the nearest open pharmacy. Or visit healthcareready.org/rxopen to find a pharmacy near you.

If you are able to receive shipments at the address we have on file, your order will ship as planned and you do not need to call us.

We'll continue to monitor conditions closely and will update this page as needed. In the meantime, we're working around the clock to ensure that you get your medication during this difficult time.

Questions?

Call the number on your member ID card, and a customer service advocate will be happy to help.