- [illegible]
- [illegible]
- [illegible]

[illegible]

[illegible] 844 5 8 2 79 [illegible]

We obey federal and state civil rights laws. We do not treat people in a different way because of their race, color, national origin, language, age, disability, religion, or sex. Do you think we did not help you or you were treated differently because of your race, color, national origin, language, age, disability, religion, or sex? You can file a complaint online, by mail, or by email. Here are two places where you can file a complaint:

TennCare
Office of Civil Rights Compliance
310 Great Circle Road, 3W
Nashville, TN 37243

Email:
HCFA.Fairtreatment@tn.gov
Phone: 855-857-1673
(TRS 711)

File a complaint online at:
https://www.tn.gov/tenncare/members-applicants/civil-rights-compliance.html

OptumRx
Civil Rights Coordinator
11000 Optum Circle
Eden Prairie, MN 55344

Email:
Optum_Civil_Rights@Optum.com
Phone: 800-562-6223
(TTY 711)

U.S. Department of Health & Human Services
Office for Civil Rights
200 Independence Ave SW,
Rm 509F, HHH Bldg
Washington, DC 20201

Phone: 800-368-1019
(TDD): 800-537-7697

You can get a complaint form online at:
http://www.hhs.gov/ocr/office/file/index.html
Or you can file a complaint online at:
https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

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